

To Whom It May Concern:

"Your company recently completed a project at my residence of putting in a pocket door, thus separating my office from the rest of the home.

Overall, it was a very pleasant experience. Your employee's are highly qualified and skillful in what they do, and what they don't know how to do, they know where to go and get the advice they need in order to proceed, therefore doing a project "right" the first time.

In addition, Bruce, who was our project manager was very cost conscious and communicative about what was happening as the work progressed. He has an uncanny ability to know what is needed before one thinks to asked, as well as a lot of integrity. I never hesitated and was comfortable to leave my door unlocked and not be home while he was working.

At the completion of the pocket door, I realized that the quality of the work was better than that in other parts of my home. Throughout the project, Bruce took great care in protecting my office from the dust created by the construction and left the area very neat and clean. He also worked quietly and unobtrusively when I had patients.

Thank you very much for accepting to do the work at my home. I look forward to phase 2, which should begin soon."

Sincerely,
Catherine Parker